

WorkDay HCM Open Issues

Number of Issues: 15

ID#	Category	Issue	Short Description	Overall Priority	Status	Owner	Identified
1	Benefits	Integration with BCBS completing with errors	Terminated Employees data is causing BCBS to report errors with the file	1	In Progress	Mercer	Post-GoLive
2	Business Process	Legal Holds are being driven by Colleague data	Current legal hold process depends on Colleague data. Colleague must be updated with the legal hold information to freeze accounts	3	Open		Pre-GoLive
3	Benefits	TIAA is not calculating bi-weekly or off-cycle payroll deduction amounts correctly	Temp fix: modify BP so that user can review/modify TIAA file prior to sending Perm Fix: Correct calculations	1	In Progress	EAS	Post-GoLive
4	Benefits	Integration with FSA Flores is not calculating off-cycle deductions correctly	Terminated Employee data is causing FSA Flores to report errors with the file	2	Open		Post-GoLive
5	Benefits	Equifax integration sending duplicate information	Equifax report contains duplicate an incomplete data - probable cause is being generated by wrong business object	2	In Progress	EAS	Pre-GoLive
6	Reporting	Legacy Payroll Report	Report to assist with converting old GL into new Workday GL numbers	2	In Progress	Mercer	Pre-GoLive
7	Student On-Boarding	Multiple process issues with Student On-Boarding Related to the Business Process	Application Process needs to be separated from Employee On-boarding	1	In Progress	EAS	Post-GoLive
8	Payroll	Students can clock hours before completing necessary paperwork	Business Process needs to be modified	1	In Progress	EAS	Post-GoLive
9	Reporting	Federal Work Study Funds are not easily identified or reported	Need additional ways to separate FWS funds and Institutional funds and report the usage of each	2	Open		Post-GoLive
10	Reporting	Need new user group specifically for Student Employees		3	Open		Post-GoLive
11	Security	Cost Center creation restricted to limited accounts - SEP needs this ability	Clarify process and get necessary personnel the needed access	1	In Progress	EAS	Post-GoLive
12	Payroll	Student Worker payroll creating \$0 paycheck amounts		3	Open		Post-GoLive





